



## **Ushers \* Bethel Woods Center for the Arts Bethel, NY**

**Overview:** Bethel Woods Center for the Arts is seeking Seasonal Part-Time Ushers in Bethel, NY. The Ushers play a vital role in ensuring a smooth and enjoyable experience for our guests. Your primary responsibility is to provide assistance and guidance to guests, ensuring their safety and satisfaction throughout their visit.

Ushers play a crucial role in providing assistance, guidance, and information to guests, helping them navigate the venue, find their seats, and address any concerns or inquiries they may have. By delivering excellent customer service and maintaining orderliness throughout the venue, ushers contribute to creating a positive and enjoyable experience for all concertgoers. Offering guests friendly assistance and creating a positive atmosphere, ushers contribute to preserving the spirit of community and artistic appreciation that defines Bethel Woods, allowing visitors to immerse themselves in the rich history of the Woodstock legacy.

### **Qualifications:**

- Excellent customer service skills and a friendly, approachable demeanor.
- Ability to work well in a fast-paced environment and remain calm under pressure.
- Strong communication skills to effectively assist guests and convey venue information.
- Physical stamina to stand and walk for extended periods and assist with seating arrangements.
- Basic knowledge of the venue layout and emergency procedures.
- Willingness to work evenings, weekends, and holidays as required by event schedules.
- Prior experience in customer service or event hospitality is a plus.

### **Quality Standards:** Be a proud member of our team inside and out! Bethel Woods Staff:

- Always come to work and are on time.
- Have a neat and professional appearance.
- Have a friendly and courteous demeanor.
- Have strong communication skills.
- Understand and successfully execute the job duties.
- Are capable of handling typical issues and problems professionally.

### **Requirements:**

Drug Screening

**Shift and Salary;** This is a Seasonal Part-Time position, 20 -30 hrs per week, Monday-Sunday, shift varies, \$17.00 hourly

**To apply** email resume to [hr@bethelwoodscenter.org](mailto:hr@bethelwoodscenter.org)