

Unemployment Insurance System Improvement Modernization (UISIM) Project

UISIM is a major replacement of the existing Unemployment Insurance systems used by NYSDOL, the Unemployment Insurance Appeal Board (UIAB), select ITS staff, customers, and employers.

The modernization effort is responding to a widely recognized need to create one integrated and centralized system that will be easier for all to use. Through automation, the new system will enable staff to focus more time on complex tasks, reduce dependency on paper-based transactions, and better serve customers.

Launch of the new system could be as soon as this summer. They are in the final stages of fixes and have been successfully testing the system.

During the upgrade to the new system all UI services will be unavailable to claimants, businesses, and staff.

Community education will begin 60 days prior to the launch. Active UI claimants will be required to watch a video prior to certifying to their weekly benefits to let them know of the dates the system will be unavailable and the new updates. Commercials, radio ads, website updates, and emails will be used to reach all New Yorkers. Each career center will have looping information on TV screens in waiting areas as well as signage and handouts with the information. Employers will be notified as well.

There are changes to the framework for UI benefits. Earnings Disregard: ** Work will be based on earnings not hours. It will now ask if they input, they worked; What were your earnings Mon...Sun.. If they earn more than half their benefit rate it will be a dollar-for-dollar deduction. If under half their benefit rate no penalty.

Work Search: Claimants will be required to enter their work search for the week prior to completing their weekly certification.

Nicole Congelosi

Employment Services Manager 2

New York State Department of Labor

Office of Workforce Development

Newburgh/Middletown/Monticello Career Centers

3 Washington Center 4th Fl,

Newburgh, NY 12550

Office: 845-568-5399 | nicole.congelosi@labor.ny.gov

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