

WORKFORCE DEVELOPMENT BOARD REPORT

December 9, 2025

Loreen J. Gebelein, Director & One Stop Operator

Training in the Trades

- CWD is still under a required 12 month follow through for the Electrical Trade. To date 10 of the participants are employed with 2 OJT's set up through local businesses. Three of the participants are non-responsive to emails and phone calls which has lowered out number of employed. CWD is working with the final one participant to get them hired.
- The Clinical Nursing Assistant (CNA) program ended November 21st. SUNY Sullivan has now determined that they have to test through Prometric and are working out these details. Due to this, CWD has had to postpone the specialized hiring event for December 2nd with local businesses, and once we hear from SUNY Sullivan that things have been resolved testing will be completed and CWD will reschedule the hiring event. The next CNA class is scheduled to begin in April 2026 and recruitment will be underway in December by CWD.
- Plans are in process for Construction Trade to start in March of 2026. Other high demand occupations are being reviewed.
- The current MOU with SUNY Sullivan expires 12/31 and a new MOU is needed effective January 1, 2026.

Workforce Innovation Opportunity Act (WIOA)

- All PY 25 WIOA funding has been received. There was an overall 22.3% reduction in the federal allocations received.
- CWD received a \$50,000 fiscal incentive grant and a \$50,333.33 program incentive on May 23, 2025 which is effective from 7/1/24 through 6/30/26 and can only be spent on WIOA Adult, DW & Youth for training and supportive services and does not include administrative costs. These were received because CWD met the necessary fiscal and program criteria.
- The Outreach Strategic Plan that CWD is working on with Bold Gold Media is moving forward and the "Adult Career Programs" branding has been in place with new Rack Cards, radio commercials, and targeted emails to businesses. CWD has seen an increase in cases due to the plan with a very large click through rate on social media. WIOA Youth categories are now under way and one year remaining on the contract.

WIOA Adult & Dislocated Workers (as of 10/31/25)

- 76 participants; 4 enrolled in trainings; 2 OJT trainings and 3 pending enrollment; 14 Electrical trade follow up services; 6 Security Guard trade follow up services; 9 WIOA/DW follow up services; 5 enrolled in CNA class; 33 seeking employment, career exploration and resume.

WIOA Youth (as of 10/31/25)

- 14 participants; 2 enrolled in GED; 2 pending enrollments; 4 resume and career exploration; 5 in one year follow up services.
- 1 in youth Work Experience (20%) requirement
- Sullivan County Jail and other meetings have not been attended as the Youth Coordinator has been out on FMLA since June.

NYSCION (as of 10/31/25)

- NYSCION has been awarded an additional \$99,910 in funding from the Office of Mental Health (OMH) to support the program's sustainability. This additional

money must get us through until 6/30/26, but if we spend sooner we may be able to request more funding.

- Round table & sustainability group monthly meetings have been moved to quarterly while partner outreach to increase participation has begun.
- As of October 31, 2025, 288 participants have been served by the DRC, 220 are enrolled in NYSCION, 59 individuals with disabilities gained employment.
- The DRC sits on three SC Task Force pillars, SALT, SPOA, SC Treatment Court, National Navigator Exchange, and the NYS Coalition to prevent addiction and support recovery in employment. The DRC was just invited to sit on the Sullivan County Mental Hygiene Specialty group. Meetings are held monthly.
- Neurodiversity training for CWD staff is in process with an RFP for services to be sent out. Hold ups are due to funding.
- The Director of CWD has requested funding from the Sullivan County Substance Use Task force to utilize Opioid settlement funds to develop and assist for a Financial Literacy course for Sullivan County.

Temporary Assistance (TA) (As of 10/31/25)

- ✓ We currently have 12 TA worksites with continued needs in the Liberty area. There was one new site added in October- "A Single Bite".
- ✓ For the month of October 2025 there were 15 entries to employment, and 1 individual participating in a work experience.
- ✓ The caseload for October 2025 was 320 with 201 employable cases.
- ✓ Orientation is every Wednesday at CWD and meetings are held quarterly between DSS & CWD as required under the MOU. 67 participants were referred to orientation with 31 attending for the month of October 2025
- ✓ There were 2 enrolled in Job Readiness Skills Training; 107 Assessments & Employment plans were completed; and 7 cases closed due to employment.
- ✓ The engagement rate increased from 49.5% in September to 55.9% in October 2025. The participation rate increased from 23.2% in September to 27.5% in October.
- ✓ CWD is in process of redoing a Financial Literacy training that will be offered to all TA clients. This should be in place by January 2026, which will assist in increasing participation rates.
- ✓ The CWEP (Community Work Experience Program) has been approved now by the County HR. The Director has put together a Policy & Procedure which was sent to the County HR and OTDA. CWD will pilot a CWEP for our department hopefully in December as staffing is needed to assist in CWD. Once we pilot the new P&P we can make changes as necessary.
- ✓ OTDA was on site 11/13/25 for a review with DSS & CWD on changes to regulations as well as reviewing questions and concerns.

Business Services (as of 10/31/25)

- The next meeting of the Regional Business Services Teams is scheduled for 12/8/25.
- There have been 12 customized In-House hiring events for 2025 hosting 47 businesses and 233 job seekers thru October. All in-house events are from 11 am to 2 pm @ 50 North Street, and the next scheduled event is for 11/6/25 and 11/18/25.
- CWD provided services to 4 new businesses, and listed 185 jobs for SC businesses for the month of October 2025.
- A meeting was held June 30th with Indeed to review their Job Search Academy. Many other County workforces are using this product, but it has been determined that CWD will not move forward with the use of this tool with Indeed.
- CWD is in process of the next "Business Showcase" which will feature Thompson Sanitation and the great job they do and their hiring needs. This will be highlighted in November.
- "Hot Jobs" are updated and distributed bi-weekly. October of 2025 showed 23k views for our Facebook page and reached 6.1k, gaining 11 new followers for a total of 1,219. Social media engagement is steady, with a good mix of new and

returning users. There were 450 users for October 2025 with an increase in the average session times. Instagram is new to CWD with not enough analytical information at this time.

Miscellaneous

- **Job Corps**-Job Corps centers nationwide are still under a “pause”. Sullivan County has a local Job Corps in Callicoon with approximately 101 employees that would be affected. Many staff have already left and CWD is assisting Job Corps with recruitment and has asked the center if we can assist in putting a specialized event together in the Callicoon area for their hiring needs. We have not had a response.
- CWD assisted 670 participants that came into the Career Center for the month of October 2025.
- The Lease between CWD and DOL for 50 North Street ended 6/30/25. We are currently in a month-to-month lease until matters are resolved.
- CWD has been assisting BOCES with recruitment for their Teacher Residency Program. Anyone interested is to contract the Director of CWD.
- A new Director of CWD will be starting on December 15th and the current Director will be training.