



COUNTY OF SULLIVAN TRANSPORTATION

SULLIVAN COUNTY GOVERNMENT CENTER
100 NORTH STREET
PO BOX 5012
MONTICELLO, NY 12701

SHOPPING BUS POLICY: June 4, 2025

- Please contact the OFA to reserve or cancel a trip for shopping at 807-0254. A reservation must be made by **12:00 the day before** you travel. Shoppers must be ready by **8:00 am** for pick up. **There will be a 5-minute waiting period** *Please wait inside where bus will be visible when weather is an issue in case bus is delayed. Everyone will have **Two (2) hours** to do their shopping.
- **Seatbelts are to be worn by everyone at all times. A suggested contribution of \$3.00 is appreciated.**
- A shopper may bring one clean large garbage bag of cans and bottles.
- **There is a limit of five (5) regular size shopping bags of groceries per rider, no oversized bags will be allowed.** The following constitutes one bag: One twelve (12) bottle case of water, one gallon of water (must fit into a bag and be carried), a six (6) pack roll of paper towels or toilet tissue, a five-pound (5lb.) bag of dog or cat food, cat litter, or top soil. If the **5-bag limit is exceeded**, you may be required to arrange alternative transportation. **There are no exceptions to this policy**
- **TV's, air conditioners, or other large appliances are not permitted on the bus.**
- Names or initials on the handles of recyclable bags would be greatly appreciated. This helps the drivers match riders with their groceries.
- **Drivers will assist carrying your bags to your front entrance, but must not be too heavy for the drivers to carry safely. Drivers are not permitted to enter your residence.**
- Stops for prescription drug pick up and bank activities (deposits/withdrawals) must be quick. No lengthy transactions will be permitted. Shopping is in Monticello only.
- Throughout the year there may be occasions when pick up times fluctuate slightly. Please keep in mind that at times there may be someone who is not going shopping or there is someone who is going shopping and this will change your time. As a reminder with the warmer weather season, shopper use of the bus will increase, so please be patient.
- **Please remember to be courteous to the driver and your fellow passengers.**
- We reserve the right to refuse service to shoppers who are rude, threatening or abusive, or visibly impaired by alcohol or drugs. Failure to follow this policy may result in a suspension from bus. Any transportation concerns, please contact Ruthann Hayden @807- 0182.